



LABORATORY QUALITY POLICY

Our company, a production partner of global brands in the home textile and ready-made clothing market, is committed to the followings;

- ✦ To fully perceive and fully meet the customer's expectations of quality, price, delivery time and social compliance and to ensure the continuity of customer satisfaction,
- ✦ To take into account the expectations of the end user in order to reach the desired level of product quality and to ensure this with quality in place,
- ✦ To carry out the measurements we make in the laboratory in accordance with national and international standards, methods and customer requirements, with our competent personnel and technologically adequate devices,
- ✦ To ensure the implementation, maintenance and improvement of our Quality Management System prepared within the framework of TS EN ISO / IEC 17025 and TS EN ISO 9001 standards by announcing it to all our employees and to ensure the continuity of 7trainings for these purposes,
- ✦ To keep the laboratory and its employees away from all kinds of commercial, financial and other pressures that may affect technical decisions; to always maintain our impartiality by not engaging in any activity that would jeopardize the trust and integrity of the laboratory,
- ✦ To keep all information of our customers with the principle of "confidentiality",
- ✦ To identify and evaluate risks and opportunities for quality and laboratory activities and to establish methods and responsibilities to be applied for their management.

ŞENOL ŞANKAYA
YEŞİM GROUP CEO